

## **§ 1 General Terms and Conditions**

- The user submits a request to enter into an agreement for the free use of the game by registering and logging into the game; by doing so, they declare that they agree with these General Terms and Conditions by providing their email address.
  - These General Terms and Conditions form the basis of the User Agreement. By logging into the game, the user confirms that they have read and understood them.
  - The User Agreement is valid for an indefinite period; either party may terminate it at any time by written notice, usually via email, without the need to observe a notice period.
  - The Operator reserves the right to improve or modify the game at any time or to terminate its operation without providing a reason.
  - The game is accessible only to players aged 16 and above.
  - By repeatedly playing or logging into the game, the user expresses consent to the modified Terms and Conditions.
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## **§ 2 Account / Ownership of Virtual Property**

- All accounts, including all values, funds, and items associated with them, are virtual property within the game.
  - Usage rights are time-limited to the duration of the agreement unless stated otherwise in the game itself.
  - Usage rights do not establish ownership or any other rights to virtual property. This applies even to virtual property purchased with real currency in the Item-Shop.
  - The user has no right to transfer their account to another game world or another game server.
  - Any attempts to sell or purchase virtual goods for currency outside the game or trade between different games are prohibited and may result in chat restrictions or a permanent account ban, except when trading through "Game Market Expert."
  - Any attempts to gift, sell, or purchase game accounts or exchange them between different games are prohibited and may result in account restrictions or a permanent ban, except when trading through "Game Market Expert."
  - Each player is responsible for securing their login credentials, and it is recommended to choose a strong password.
  - The Operator is not responsible for the loss of virtual property.
  - If the provided email address is invalid, the Operator reserves the right to block or delete the account. By logging into the game, the user confirms that they are authorized to use the provided email address.
  - The user releases the Operator from liability for any damages caused by using an email address they are not authorized to use.
  - The Operator reserves the right to delete inactive accounts after a reasonable period.
  - The Operator reserves the right to block accounts, even without providing a reason.
  - The Operator is not responsible for the loss or blocking of an account if another player with the same IP address or HWID violates the rules.
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## **§ 3 Exploiting Bugs, Scripting, and Cheating**

- No activities that enable cheating or disrupt game mechanics are allowed.
- Automatic and semi-automatic scripts that perform database queries or trigger game mechanisms are explicitly prohibited.
- In case of violations, the corresponding account will be deleted or blocked without prior warning.

- The Operator reserves the right to demand compensation for damages and associated administrative costs.
  - Any user who exploits software bugs to gain an advantage for themselves or others can expect their account to be blocked.
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#### **§ 4 Code of Conduct**

- It is prohibited to mention, promote, or link to third-party products, offers, websites, or companies.
  - User-generated texts in the game (descriptions, names, guild names, guild descriptions, Facebook game posts, links, or messages) that exceed ethical boundaries, harm human dignity, or violate laws may be modified or deleted, and the corresponding accounts may be blocked or deleted.
  - Legal actions may also be taken.
  - The Operator does not claim ownership of user-generated content.
  - Checks are conducted randomly or based on reports.
  - It is forbidden to impersonate another user, support member, community manager, or the Operator or to threaten other players with sanctions on their behalf.
  - Inappropriate texts in character descriptions, guild texts, or game messages may lead to account suspension or deletion.
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#### **§ 5 Enforcement of Rules**

- Rules are enforced by a team consisting of administrators, game moderators, and support staff.
  - All communication with the team must take place through the official Discord.
  - Attempts to circumvent the decision of an authorized team member by presenting the same issue to another member may result in account suspension or deletion.
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#### **§ 6 Data Protection**

- Upon logging into the game, data that allows the unique identification of the user is collected.
  - The Operator processes this data in accordance with its Privacy Policy and applicable laws.
  - Data is stored for the purpose of monitoring fair play.
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#### **§ 7 Costs of Playing**

- The game is completely free. No automatic fees are incurred upon login or during gameplay.
  - Users may, however, purchase premium currency ("Dragon Coins") for a fee.
  - Premium currency allows access to additional content such as special items, time-based bonuses, or other in-game advantages.
  - Dragon Coins cannot be exchanged for real money or refunded.
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#### **§ 8 Withdrawal from the Purchase Agreement**

- Purchased "coins" (Dragon Coins) are considered consumed and therefore the right of withdrawal cannot be exercised.
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## § 9 Final Provisions

- The Operator is not liable for any damages related to the use of the game.
  - The transfer of the user's claims against the Operator to third parties is excluded.
  - The Operator is not responsible for any health issues caused by playing the game.
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## Privacy Policy

By using our services, you agree to the processing of your personal data as outlined in this Privacy Policy.

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## Collected Data

We collect and process the following personal data to ensure the security and functionality of our services:

- **Email Address:** Used for account confirmation, password recovery, and important account-related announcements. We may also send you news and updates.
  - **Username:** Serves as an identifier for your account. It is not considered personal data.
  - **IP Address:** Logged for security purposes, including fraud prevention, account protection, and compliance with our Terms of Use.
  - **Password:** Required for account access. Your password is securely hashed and cannot be viewed. We recommend using a strong and unique password for better security.
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## User Consent and Withdrawal

By registering and using our services, you consent to the collection and processing of your personal data as outlined in this policy. You may withdraw your consent at any time by deleting your account, which will terminate the processing of your data related to the game.

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## Data Retention

Your personal data is retained for as long as your account remains active. If you delete your account, your data will be removed in accordance with our data retention policies, except where retention is required by law or for security purposes.

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## Your Rights

You have the right to:

- **Access your personal data** – Request information about the personal data we hold about you.
- **Rectify your personal data** – Update or correct your data if it is inaccurate.
- **Delete your personal data** – Request the removal of your personal data through our support channels or the account deletion function on our website.

For any inquiries or requests regarding your personal data, please contact us through our support channels.

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**Provider / Operator:** Tenebris Project Ltd (CN: 16293731)

**Address:** 71-75, Shelton Street, Covent Garden, London, United Kingdom, WC2H 9JQ

**Contact Email:** poltiacc@proton.me